Title of paper:	WARD PERFORMANCE REPORTS				
Director(s)/	Andy Vaughan	Wards affected:			
Corporate Director(s):	Director of Neighbourhood Services	Bulwell and Bulwell Forest			
Contact Officer(s) and	Heidi May - Locality Manager				
contact details:	heidi.may@nottinghamcity.gov.uk				
	Emma Eckhardt - NDO				
	emma.eckhardt@nottinghamcity.gov.uk				
	0115 8833728				
	celia.knight@nottinghamcity.gov.uk				
	0115 8833729				
Other officers who	Dave Halstead Head of City Services				
have provided input:	dave.halstead@nottinghamcity.gov.uk				
	Christine Oliver Senior implementation	Manager Crime and Drugs			
	Partnership				
christine.oliver@nottinghamcity.gov.uk					

Rel	evant C	ouncil	Plan	theme(s):

World Class Nottingham	X
Work in Nottingham	X
Safer Nottingham	X
Neighbourhood Nottingham	X
Family Nottingham	X
Healthy Nottingham	X
Leading Nottingham	

Summary of issues (including benefits to customers/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme Crime and anti social behaviour (ASB)
- Neighbourhood theme Cleansing and Environmental issues
- Working theme Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme local health priorities

The following brief summary by the respective Ward NDO highlights the key issues:

Ward: Bulwell NDO: Emma Eckhardt

The Neighbourhood Action Team continue to focus and develop the ward priorities and have focused over the last 3 months on

Worklessness - An Employment, Training and Volunteer Fair in January supported Bulwell citizens find routes into work and help strengthen links between organisations delivering in the local area.

Domestic Abuse – An area wide plan is being produced and the NAT will monitor the work

undertaken and its effectiveness

Neighbourhood Policing priority - Police, Fire, NCH and Community Protection worked together to successfully tackle an ASB and fire hotspot. Activities included enforcement action, education and positive engagement through schools Welfare Reform – Delivering a range of information sessions for officers and community reps to help raise awareness of the issues and signposting routes

12 engagement events have been delivered across the ward. These have been a mix of consultation, information sharing and local problem solving. Moving forward, the focus in March will be planning some exciting activities/events delivered during the Bulwell Week of Action. (See attached plan for more details)

Year to date ASB in Bulwell is down by 30.85%

13 incidents of flytipping reported in Dec 2012 which 28 incidents fewer that Dec 2011

Bulwell Ward has the second highest number of people unemployed across the City (Aspley Ward has the highest number with Bestwood ranked at number 3)

All NCH Housing patches within the Bulwell Ward are currently 3 star rated So far this year NCH have resolved 98.72% of ASB cases which exceeds their target of 97.6%

Ward: Bulwell Forest NDO: Celia Knight

The Neighbourhood Action Team (NAT) has been focussing on completing the actions agreed earlier in the year eg an Employment, Training and Volunteering Fair took place in January, dog fouling operations in the ward responded to residents concerns, a networking event for front line staff has been arranged to produce an area action plan regarding domestic abuse . The NAT is aiming to develop sharper targets to ensure that the effectiveness of the work carried out can be measured more accurately. Work over this quarter has particularly focused on the Local Area Group priorities and on actions to increase community engagement from areas not currently represented at community meetings.

Many of the 15 community engagement activities have encouraged additional people eg patients and staff at Highbury Hospital, to talk to their ward members about the area. Students from both Top Valley and Westglade Schools have been involved in community planting of daffodil bulbs some of which may help to reduce parking issues on a grass verge. Events have been organised in response to issues raised either through the NAT or through community meetings eg a welfare reform drop in at Top Valley.

Crime, anti social behaviour, graffiti and flytipping in Bulwell Forest Ward is steadily decreasing and this has been reflected in the discussions at Local Area Group and other community meetings.

Bulwell Forest ranks 15 out of 20 wards in the city for unemployment with 1 being the ward with the highest number of Job Seeker Allowance claimants.

There were two court outcomes from Community Protection's work in December 2012.

The ward ranks 5th highest out of the 20 wards for rate (per 1000 population) of all intentional fire.

F	Recommendation(s):			
1		Area Committee note and comment on the Ward Performance Reports for quarter 3		
		2012/13.		

1 BACKGROUND

- 1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.
- 1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 1.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)

4.1 None

5 <u>RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND</u> <u>DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)</u>

5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes— Equality impact Assessment attached

7 <u>LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE</u> <u>DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION</u>

- 7.1 Neighbourhood Working Framework 2012 CLT report
- 8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT
- 8.1 None

APPENDIX 1